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Agentic AI Platform to create reliable Digital Workers for end-to-end, domain-specific BFSI process automation

Accountable Digital Workers with clear ROI

Understanding the Barriers to AI Adoption

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Agentic AI is not

Enterprise ready

- Non-trustworthy
- Lack of End-to-End integrations & GRCC
- No pre-packaged solutions

Maisa: Agentic AI Platform to automate entire processes

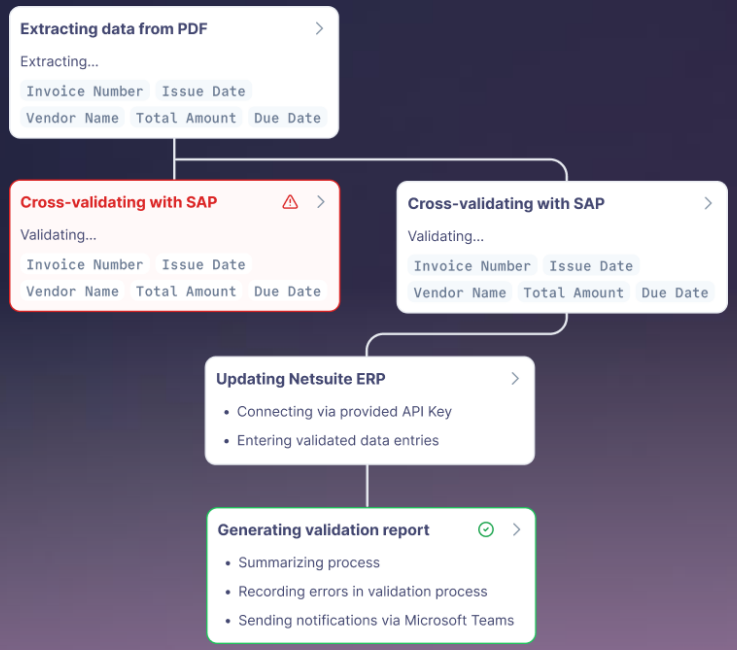
Hallucination resistance

Business Users build with natural language

Traceability

Maisa: Agentic AI Platform to automate entire processes

Hallucination resistance



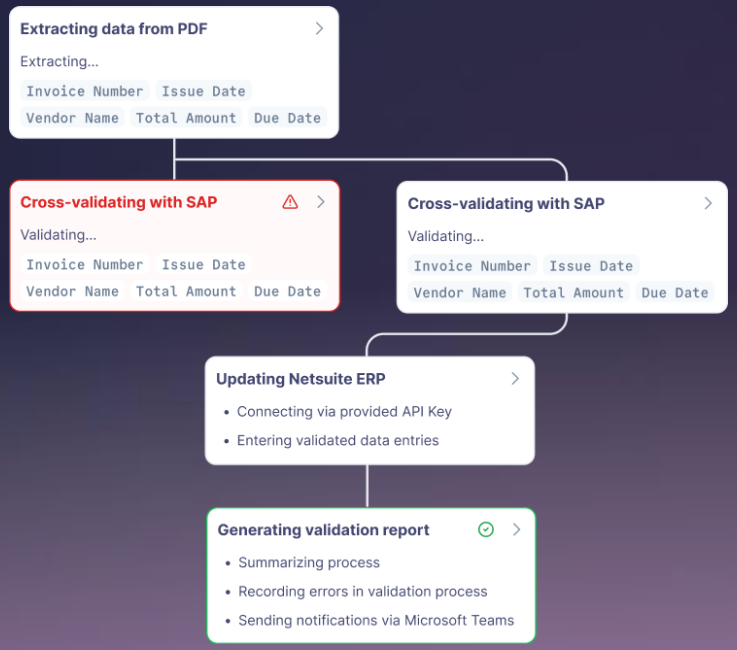
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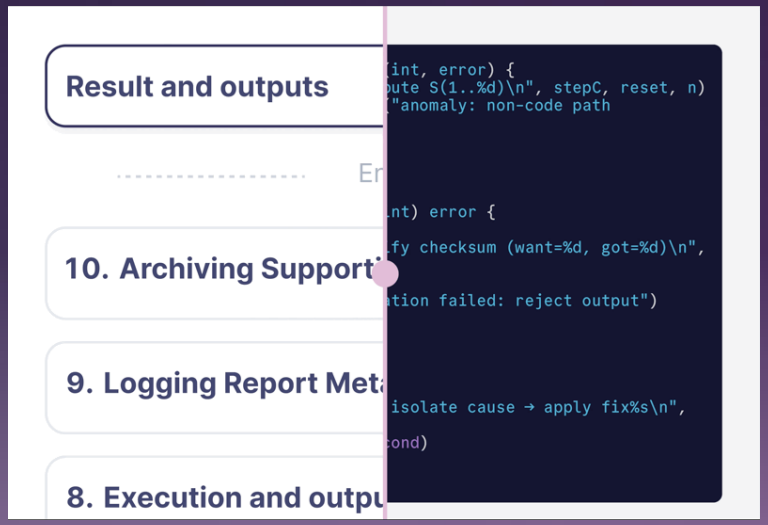
Hallucination resistance



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Traceability



From 1 to 10,000: Maisa's Architecture for Scaling AI Operations Across the Enterprise

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Digital Workers

Use Cases	Business ROI

Agent Ops

Agent System Access Control	Audit trails & Traceability	Digital Worker Performance	Business Impact Health
Observability	Data Governance	Data Access	Prompt injection Mitigation

Scale Ops | Enterprise readiness

Resilience	Availability	Scaling	Security

Scaling Automation in Banking & Financial Services

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	Consumer/Retail			Private/Institution			Enterprise Operations		
L1 Business	**Retail/Business Banking**	**Lending/ Mortgage**	**Cards**	**Research**	**Trading**	**Corporate Finance**	**Shared Services**	**Enterprise Supply Chain**	**Global Functions**
L2 Business	**Origination**	**Origination**	**Origination**	Research Advisory	Trade Finance	Advisory	Finance & Risk Operations	Sourcing	Financial Planning & Analysis
	KYC, AML	**Loan Application Processing**	Fulfillment	Analytics	Trade Execution	Issuance	**HR Shared Services**	**Payment Operations (A/P & A/R)**	**Legal**
	Account Maintenance	Underwriting and QC	Authorization	Research Production	Debt Finance	Complex Finance	General Services & Travel	Procurement	HR
	Investments and Brokerage	Documentation & Funding	Chargeback	Investment/ Valuation Maturity	Custody & Clearing	Wealth Management	Resource & Location Strategy	Control & Governance	Risk/Audit
	Cash Management	Account Maintenance	Settlement	Mergers & Acquisition	Account Servicing	Service Usage Tracking	Risk & Compliance	Operations Support	IT/Infrastructure
		Default Servicing	Query Handling and investigations	Arbitrage	Broker/Dealer	Business Service Provisioning		Purchasing Operations	CTO
		Loan Closure and Lien Release			Trading Risk Management				
L3 Processes across Functions	Marketing Analytics			Confirmations			Reconciliations		
	Fraud Analytics			Cash Management & Payments			Validations		
	Risk Analytics			Inventory Management			Processing		
	Marketing Analytics			Data Management			Data Management		
	Fraud Analytics			Clearing & Settlement			Analytics		
	Risk Analytics			Revenue Accounting & Control			Reporting		
				Collateral Management			Adjustments		
				Trade Lifecycle Management			Migrations		

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